

# Telonics Product Programmer - USB Device Software and Driver Installation

The setup program for Telonics Product Programmer installs device software for the TSC-4A, TSC-4B, TSC-4C, and TSC-7A USB cables. You may see one or more of the following messages during the installation of TPP:

### Windows Vista, Windows 7, Windows 8, and Windows 10 users:

Click the **Install** button each time you see the following message. If you did not click this button during installation (you instead clicked Don't Install), you will have to reinstall TPP (run the setup program again) to install the USB device software. You can optionally check the box that says "Always trust software from Telonics, Inc." to avoid this message in the future.

Windows Security
Would you like to install this device software? Name: Telonics, Inc. Universal Serial Bus cont Publisher: Telonics Inc.
Always trust software from "Telonics Inc.".
You should only install driver software from publishers you trust. <u>How can I</u> <u>decide which device software is safe to install?</u>

Windows XP users:

Click the **Continue Anyway** button each time you see the following message. If you did not click this button during installation (you instead clicked STOP Installation), you will have to reinstall TPP (run the setup program again) to install the USB device software.



If you see the following message during installation, you will need to modify your Driver Signing settings in Windows XP and the reinstall TPP (run the setup program again).

Software Installation		
8	The software you are installing has not passed Windows Logo testing to verify its compatibility with Windows XP. ( <u>Tell me why</u> <u>this testing is important.</u> ) This software will not be installed. Contact your system administrator.	
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Right-click the **My Computer** icon in the Start Menu or on the desktop and choose **Properties**. Go to the **Hardware** tab and click **Driver Signing**. Change the setting to **Ignore** or **Warn**. Click **OK** to close the **Driver Signing Options** window. Click **OK** to close **System Properties**.

em Proper	ties	<u>? ×</u>	
System Re	store Automa	tic Updates Remote	
General	Computer Name	Hardware Advanced	
Device Man	ager	Driver Signing Options	? ×
Tr or pr	e Device Manager lists all your computer. Use the D operties of any device.	th During hardware installation, Windows might detect software has not passed Windows Logo testing to verify its compatibil Windows. (Tell me why this testing is important.)	e that ity with
Drivers Drivers Co ho	iver Signing lets you make impatible with Windows. W iw Windows connects to W Driver Signing	What action do you want Windows to take? Ignore - Install the software anyway and don't ask for approval Warn - Prompt me each time to choose an action O Block - Never install unsigned driver software	r my
Hardware Pr	ofiles ardware profiles provide a w ferent hardware configurati	Administrator option	
		CKCa	ncel
	ок	Cancel Apply	

## Connecting the TSC-4 USB cable to your PC

## Windows 2000, Windows Vista, or Windows 7 users:

The USB device driver will be installed automatically when you plug in the Telonics TSC-4 USB cable. No user intervention is required. The Notification Area indicates installation progress and results.

Installing the device driver:



If you see the following message, you have successfully installed the driver:



If you see the following message, the driver installation failed and you must reinstall TPP (run the setup program again):



#### Windows XP users:

The USB driver installation wizard will display the first time you plug in the Telonics TSC-4 USB cable. The wizard will display several pages that request information, show installation progress, and display installation results:

If you see the following page, click the **No, not this time** radio button and then click the **Next** button. For some users, the hardware wizard will skip this page.

Found New Hardware Wizard		
	Welcome to the Found New Hardware Wizard	
	Windows will search for current and updated software by looking on your computer, on the hardware installation CD, or on the Windows Update Web site (with your permission). <u>Read our privacy policy</u>	
	Can Windows connect to Windows Update to search for software?	
	$\bigcirc$ Yes, this time only	
	Yes, now and every time I connect a device	
	Click Next to continue.	
	< Back Next > Cancel	

Click the **Install the software automatically (Recommended)** radio button and then click the **Next** button when you see the following page in the wizard:

Found New Hardware Wizard	
This wizard helps you install software for: Telonics TSC-4 If your hardware came with an installation CD or floppy disk, insert it now.	
What do you want the wizard to do?    What do you want the wizard to do?	
< <u>B</u> ack <u>N</u> ext > Cancel	

Click the **Continue Anyway** button if you see the following message:

Hardwa	re Installation
1	The software you are installing for this hardware: Telonics TSC-4 has not passed Windows Logo testing to verify its compatibility with Windows XP. (Tell me why this testing is important.) Continuing your installation of this software may impair or destabilize the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.
	Continue Anyway STOP Installation

If you see the following page, you have successfully installed the driver. Click the **Finish** button to close the wizard.



If you see the following message, the driver installation failed and you must reinstall TPP (run the setup program again). Click the "Finish" button to close the wizard.

Found New Hardware Wizard	
	Cannot Install this Hardware
	The hardware was not installed because the wizard cannot find the necessary software.
	Click Back if you have installation media such as a CD-ROM, or if you know the location of the software.
	Don't prompt me again to install this software.
	< <u>B</u> ack Finish Cancel